

Managing MPF Delegations of Authority Online

As part of the MPF Program's Program Excellence initiative, you can now manage user credentials online. Here are some frequently asked questions from Participating Financial Institutions (PFIs).

What can a PFI manage as a result of this enhancement?

Users can manage Delegations of Authority (DOA) directly through the eMPF® website. The new process will allow PFIs to designate eMPF Security Administrators that will have additional eMPF functionality for the purposes of:

- User creation and activation/deactivation,
- User information updates (name, email address, etc.), and
- User authorization updates such as eMPF access and transaction authorities (Delivery Commitment creation, loan funding, etc.).

When did the MPF Program announce this enhancement?

This enhancement was announced in the MPF Marketing Bulletin 2021-17 which was published on August 9, 2021.

Will users be automatically set up to utilize the new functionality?

No. Please complete the new **MPF Resolution for PFI Agreement** and an **MPF Security Administrator Delegation of Authority Form**, which can be found on the FHLBank Boston website under Forms + Applications, and return it to either your relationship manager or [Jennifer Cowles](#).

Once eMPF Security Administrators have been assigned, the DOA form will no longer be required to update user authorities.

Are there any training resources available?

Yes. Training for online delegations of authority is available through this on-demand webinar or you can view the training slides [here](#).

What if the users at my PFI had delegations related to post-closing and collateral?

Any user changes that you need to make to post-closing or collateral functions should be updated in the following forms, which are also available on FHLBank Boston's [website](#).

- MPF Collateral Release Form
- MPF Post Closing Information Form
- MPF PFI Servicer Information Form
- MPF Delegation of Authority – Request for Custodian Supplemental Form

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